



# 2016/2017 CLOSE OFF REPORT

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15 NOVEMBER 2017

# 1

# TABLE OF CONTENTS

1

TABLE OF CONTENTS

2

2016 CLOSE OFF PROGRESS

3

2017 CLOSE OFF - SUMMARY

4

2017 CLOSE OFF - APPEALS

5

2017 DISABILITY FUNDING

6

CANCELLED FUNDING

7

AWAITING FUNDING



# 2

## 2016 CLOSE OFF

### 2.1 2016 CLOSE-OFF

- In 2016, there are TVET students that did not sign SOPs;
- In order to close off 2016 outstanding issues, the institution is required to submit their **Proof of Registration** in order for NSFAS to accept the SOP on behalf of the student and subsequently disburse outstanding payments.
- Progress: Below are pilot TVETs that NSFAS has received Proof of Registration and have finalized payments.

INSTITUTION	2016 UNSIGNED SOP VALUE	% DISBURSED
BUFFALO CITY COLLEGE	2,773,625	100%
FALSE BAY COLLEGE	2,156,816	100%
NORTHERN CAPE URBAN FET COLLEGE	223,436	100%
NORTHLINK COLLEGE	8,053,436	100%
SOUTH CAPE COLLEGE	274,715	100%

#### NB

- The university claims for 2016 have been processed and closed, only processing Historic Debt claims received from university already.

- The below table shows TVET colleges that NSFAS has not received the required Proof of Registration.

INSTITUTION	2016 UNSIGNED SOP VALUE	DISBURSED AMOUNT	% DISBURSED
COLLEGE OF CAPE TOWN	2,202,807	1,838,381	83%
EKURHULENI EAST COLLEGE	5,577,943	172,257	3%
EKURHULENI WEST COLLEGE	10,990,518	2,121,579	19%
KING HINTSA PUBLIC FET COLLEGE	497,759	85,950	17%
MOTHEO FET COLLEGE	388,290	24,402	6%
MTHASHANA FET COLLEGE	51,987	3,860	7%
ORBIT FET COLLEGE	2,382,574	2,176,992	91%
PORT ELIZABETH COLLEGE	1,816,153	853,151	47%
TSHWANA NORTH COLLEGE	13,490,045	9,763,069	72%
UMFOLOZI COLLEGE	2,146,340	375,650	18%
VHEMBE FET COLLEGE	5,624,275	1,894,314	34%
<b>TOTAL</b>	<b>58,650,719</b>	<b>32,791,633</b>	<b>56%</b>

# 2

## 2016 CLOSE OFF

### 2.2 2016 CLOSE-OUT – OUTSTANDING CLAIMS OR EXCEEDED FUNDS

- The table below shows TVET colleges that NSFAS has not received claims and/or have exceeded the funds;

INSTITUTION	DISBURSED AMOUNT	COMMENT
GERT SIBANDE	90,844	FUNDS EXCEEDED
MALUTI	309,673	FUNDS EXCEEDED
NKANGALA	721,170	CLAIM NOT RECEIVED
SEDIBENG	11,881	EXCEEDING FUNDS
SEKHUKHUNE	3,019,184	112 REP112 EXCEEDING FUNDS
SOUTH WEST GAUTENG	3,636,267	CLAIM NOT RECEIVED
SOUTH WEST GAUTENG	9,852,312	CLAIM NOT RECEIVED
SOUTH WEST GAUTENG	45,334	CLAIM NOT RECEIVED
VUSELELA	20,165	CLAIM NOT RECEIVED

- As indicated in the table, Sekhukhune has exceeded their claims substantially- DHET to approve
- South West Gauteng has the largest outstanding claims;



# 2017 CLOSE-OUT REPORT

15 November 2017

## 3

## 2017 CLOSE OFF - PROJECTS SUMMARY

## 3.1 2017 CLOSE-OFF SUMMARY

- In 2017, NSFAS has funded more that **286K** students at Universities;
- More than **93%** of registration data has been received across all institutions;

Table 1: University Summary progress

UNIVERSITIES					
#Students Funded	Registrations Received	LAFSOPS Generated		LAFSOPS Accepted	
		# LAFSOPS	Rand Value	# LAFSOPS	Rand Value
286 663	259 576	264 118	11,320,210,300	245 586	10,530,533,669

Currently unfunded 28 K students ...to re allocate funding to other students. The process is ongoing

- In 2017, NSFAS has funded more that **250K** students at TVET Colleges;
- NSFAS has paid more than **1,3 Billion** in 2017 towards TVET students;

Table 2: TVETS Summary Progress

TVETS					
#Students Funded	Registrations Received	LAFSOPS Generated		LAFSOPS Accepted	
		# LAFSOPS	Rand Value	# LAFSOPS	Rand Value
256 632	190 908	173 986	1,584,288,724	151 556	1,342,784,684

## 3

## 2017 CLOSE OFF - PROJECTS SUMMARY

## 3.2 2017 Additional Funding

Table 1: University Summary progress

UNIVERSITIES					
#Students Funded	Registrations Received	LAFSOPS Generated		LAFSOPS Accepted	
		# LAFSOPS	Rand Value	# LAFSOPS	Rand Value
286 663	259 576	264 118	11,320,210,300	245 586	10,530,533,669

Currently unfunded 28 K students ...to re allocate funding to other students. The process is ongoing

Table 2: TVETS Summary Progress

Category	No of Students	Total Cost (est)
Appeals	3270	169,393,661 (funded)
Awaiting Availability of Funds	7061	265 182 063 (funded)
Q1-Q3 & SASSA*	21997	1,092,443,149 ( to be committed)
<b>Total</b>	<b>32328</b>	

\* Six(6) Universities are still to submit their data

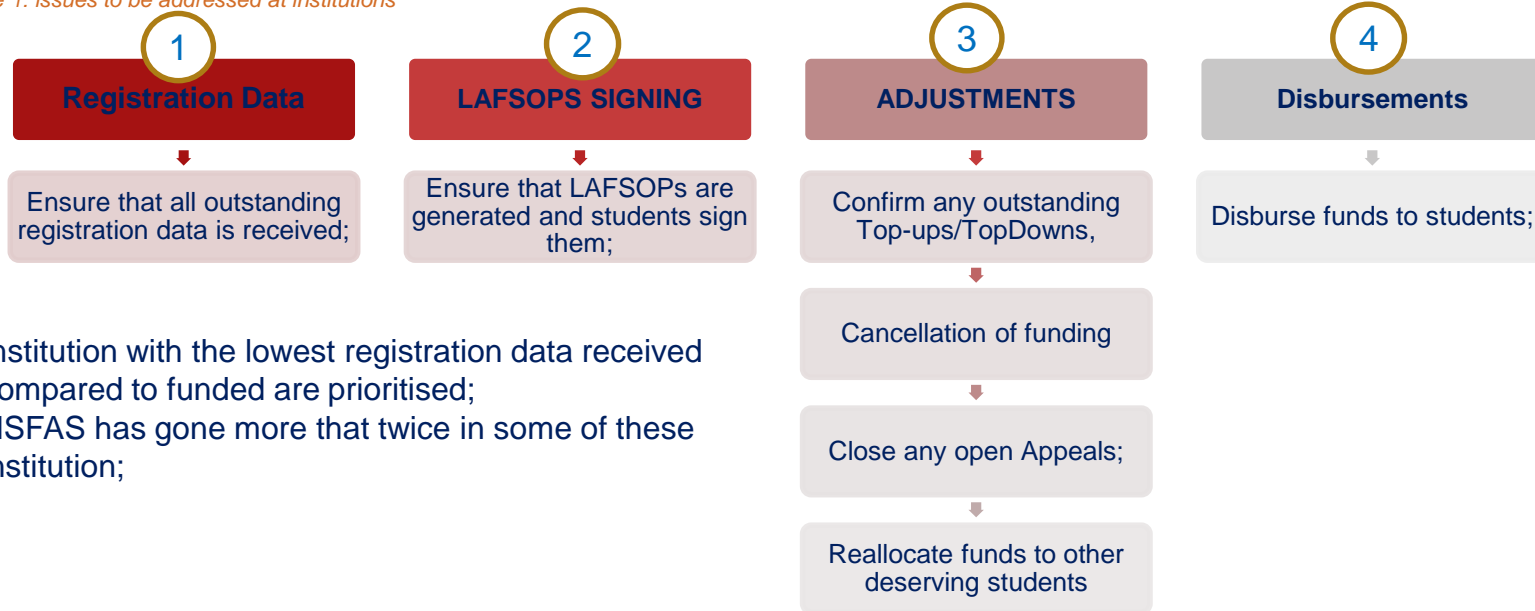
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## PROJECTS SUMMARY

### 3.3 2016/2017 INSTITUTION CLOSEOFF APPROACH

The following key issues will be prioritised & addressed at each institution visited:

Figure 1: issues to be addressed at institutions



- Institution with the lowest registration data received compared to funded are prioritised;
- NSFAS has gone more than twice in some of these institutions;



# 3 SCHEDULE - INSTITUTION VISITS

## 3.4 2017 UNSIGNED LOAN AGREEMENT FORMS

- The table shows students that qualified for funding, who have not signed their Loan Agreement Forms. NSFAS specialist continue to visit institutions to assist with signing

Institution	Province	Returning Student	New Applicants	Planned date for Institutional visit
Cape Peninsula University of Technology	Western Cape	1 447	45	Wed 08 Nov - Fri 10 Nov
University of Cape Town	Western Cape	167	30	Wed 08 Nov - Thurs 09 Nov
Stellenbosch University	Western Cape	92	86	Wed 08 Nov - Thurs 09 Nov
University of the Western Cape	Western Cape	1 023	291	Wed 08 Nov - Fri 10 Nov
Central University of Technology*	Free State	151	69	Tues 07 Nov - Fri 10 Nov*
University of the Free State	Free State	503	499	Mon 13 Nov - Tues 14 Nov
Durban University of Technology	Kwazulu-Natal	219	115	Mon 13 Nov - Tues 14 Nov
University of KwaZulu-Natal	Kwazulu-Natal	1 929	320	Mon 13 Nov - Wed 15 Nov
Mangosuthu University of Technology	Kwazulu-Natal	288	129	Thurs 16 Nov - Fri 17 Nov
University of Zululand	Kwazulu-Natal	685	93	Wed 15 Nov - Thurs 16 Nov
University of Fort Hare	Eastern Cape	528	200	Wed 22 Nov - Thurs 23 Nov
Nelson Mandela University	Eastern Cape	526	153	Mon 20 Nov - Tues 21 Nov
Rhodes University	Eastern Cape	31	10	No Visit Scheduled
Walter Sisulu University	Eastern Cape	493	126	Mon 20 Nov - Fri 24 Nov
North-West University	North-West	619	356	Thurs 16 Nov - Fri 17 Nov
Sol Plaatje University	Northern Cape	26	9	No Visit Scheduled
University of Venda	Limpopo	168	119	Mon 13 Nov - Tues 14 Nov
University of Limpopo	Limpopo	586	169	Wed 15 Nov - Fri 17 Nov
University of Mpumalanga	Mpumalanga	8	22	No Visit Scheduled
University of Johannesburg	Gauteng	425	376	Mon 20 Nov - Tues 21 Nov
University of Pretoria	Gauteng	610	337	Wed 22 Nov - Thurs 23 Nov
Sefako Makgatho	Gauteng	15	15	No Visit Scheduled
University of South Africa	Gauteng	1 015	728	No Visit Scheduled
Tshwane University of Technology	Gauteng	499	352	Wed 22 Nov - Thurs 23 Nov
Vaal University of Technology	Gauteng	1 296	253	Mon 20 Nov - Wed 22 Nov
University of the Witwatersrand	Gauteng	266	472	Thurs 23 Nov - Fri 24 Nov
<b>Total</b>		<b>6 905</b>	<b>5 374</b>	

### NB:

**Where institution visit is not scheduled – it is due to low number of unsigned LAFs not warranting a visit.**

- FAOs at these institutions receive s pre-populated LAFS to notify and organise their students to sign manually at their offices or online.
- LAFS are couriered to NSFAS for system acceptance.

**FAOs at universities being visited mobilize students to ensure availability .**

- Pre-populated LAFS for manual signing are taken by NSFAS administrators and students assisted to sign.
- One technical staff is dedicated to assist with OTPs, query resolution, etc. for online signing.

**\* Special arrangement made for CUT. NSFAS has a full time team on the ground**

# 4 2017 CLOSE OUT - APPEALS

Table 3: 2017 Student appeals by institution

## 4.1 2017 CLOSE-OUT – APPROVED APPEALS

### OBJECTIVE:

- To apply for a review of an application that has been rejected.
- New applicants lodge an appeal with NSFAS directly using the NSFAS appeals form – New Applicants within the academic year that the funding decision is made.
- Returning students apply through the institution, then the institution submit recommendations to NSFAS.

### No Appeals were received from the following institutions:

- Sol Plaatjie - Average cost of study: R68.856
- University of Mpumalanga – Average cost of study: R71 552
- University of Stellenbosch – Ave cost of study: R73 888

- In the 2017 academic year NSFAS received more than 3K appeals. This number represents **less than 1%** of total funded students;
- University of Johannesburg had the largest number of appeals in the 2017 applications cycle – more than 1K. This represents **more than 30%** of the registered appeals in 2017;

INSTITUTION	NUMBER OF STUDENTS	AVERAGE COST OF STUDY	TOTAL ESTIMATED COSTS
CAPE PENINSULA UNIVERSITY OF TECHNOLOGY	54	39,600	2,138,414
CENTRAL UNIVERSITY OF TECHNOLOGY	33	57,848	1,908,969
DURBAN UNIVERSITY OF TECHNOLOGY	356	33,115	11,788,929
MANGOSUTHU UNIVERSITY OF TECHNOLOGY	34	35,782	1,216,600
NELSON MANDELA UNIVERSITY	81	41,302	3,345,493
NORTH-WEST UNIVERSITY	185	55,860	10,334,128
RHODES UNIVERSITY	3	74,087	222,261
SEFAKO MAKGATHO UNIVERSITY	1	58,994	58,994
TSHWANE UNIVERSITY OF TECHNOLOGY	20	32,865	657,292
UNIVERSITY OF CAPE TOWN	11	63,706	700,761
UNIVERSITY OF FORT HARE	55	63,994	3,519,692
UNIVERSITY OF FREE STATE	573	61,203	35,069,070
UNIVERSITY OF JOHANNESBURG	1154	55,395	63,926,194
UNIVERSITY OF KWAZULU-NATAL	187	54,633	10,216,284
UNIVERSITY OF LIMPOPO	5	53,549	267,746
UNIVERSITY OF PRETORIA	91	70,849	6,447,254
UNIVERSITY OF SOUTH AFRICA	70	11,467	802,725
UNIVERSITY OF THE WESTERN CAPE	191	45,357	8,663,096
UNIVERSITY OF THE WITWATERSRAND	36	76,000	2,736,000
UNIVERSITY OF VENDA	6	33,410	200,461
UNIVERSITY OF ZULULAND	13	39,344	511,472
VAAL UNIVERSITY OF TECHNOLOGY	9	39,642	356,775
WALTER SISULU UNIVERSITY	102	42,206	4,305,051
<b>TOTAL</b>	<b>3270</b>	<b>52,096</b>	<b>169,393,661</b>

## 5.1 2017 DISABILITY FUNDING - PROGRESS

**OBJECTIVE:**

- The disability funding is a bursary which covers cost of study, assistive devices and accommodation with carer.
- All claims to be finalised by **18 November 2017**.
- Below are the disability claims that have been processed per institution:

Table 4: Progress on Disability Funding

INSTITUTION	FUNDED STUDENTS	CLAIMS RECEIVED	APPROVED ASSISTIVE DEVICES	VALUE OF ASSISTIVE DEVICES	HUMAN SUPPORT	PRIVATE ACCOMMODATION	TOTAL
UNIVERSITY OF JOHANNESBURG	60	60	13	R 98,885.63	R 24,966.00	R 1,680,000.00	R 1,803,851.63
TSHWANE UNIVERSITY OF TECHNOLOGY	112	26	12	R 250,739.66	R 16,500.00	R 294,258.68	R 561,498.34
UNIVERSITY OF LIMPOPO	52	51	7	R 166,800.00	R 0.00	R 0.00	R 166,800.00
UNIVERSITY OF VENDA	75	30		R 559,561.62	R 0.00	R 0.00	R 559,561.62
DURBAN UNIVERSITY OF TECHNOLOGY	44	3	3	R 69,270.96	R 0.00	R 0.00	R 69,270.96
NELSON MANDELA UNIVERSITY	37	37	5	R 73,358.32	R 79,000.00	R 72,000.00	R 224,358.32

- TUT has the largest number of funded disability students - **112**;
- In terms of Rand value, University of Johannesburg represents more than **50%** of processed claims

## 5.2 2017 DISABILITY FUNDING - OUTSTANDING

- Below are the disability claims that are in the process and are still awaiting information from the institution:

Table 5: Outstanding Disability Funding Claims

INSTITUTION	FUNDED STUDENTS	CLAIMS RECEIVED
UNIVERSITY OF CAPE TOWN	10	0
UNIVERSITY OF THE WESTERN CAPE	45	0
STELLENBOSCH UNIVERSITY	2	0
CAPE PENINSULA UNIVERSITY OF TECHNOLOGY	42	0
WITWATERSRAND UNIVERSITY	13	0
VAAL UNIVERSITY OF TECHNOLOGY	17	0
UNIVERSITY OF SOUTH AFRICA	141	0
UNIVERSITY OF KWAZULU-NATAL	116	0
MANGOSUTHU UNIVERSITY OF TECHNOLOGY	37	0
UNIVERSITY OF ZULULAND	48	0
WALTER SISULU UNIVERSITY	65	0
UNIVERSITY OF FORT HARE	38	0
RHODES UNIVERSITY	1	0
UNIVERSITY OF THE FREE STATE	28	0
CENTRAL UNIVERSITY OF TECHNOLOGY	2	0
NORTH-WEST UNIVERSITY	39	0

## NO DISABILITY CLAIMS HAVE BEEN RECEIVED FROM THE FOLLOWING INSTITUTIONS:

- Sol Plaatjie University
- University of Mpumalanga
- Sefako Makgatho University
- University of Pretoria

- The NSFAS servicing team is in contact with the institutions to ensure that outstanding claims are submitted for processing;
- The plan is to complete these engagements by the **18<sup>th</sup> November 2017;**

## 6

## 2017 CLOSE OUT – CANCELLED FUNDING

## 6.1 CANCELLED FUNDING

- The table below shows the number of students for which funding was cancelled, for various reasons listed below.

## REASONS FOR CANCELLED FUNDING:

- Post graduate students registered for unfunded qualifications
  - Students that have exceeded N+2 Rule
  - Students that received other funding
  - Provisionally funded students who did not register at any University.
- In 2017, a total of more than **28K** applications were cancelled for funding;
  - TUT represents about **20%** of these cancellations

Table 6: Cancellation of Funding

INSTITUTION	COUNT OF APPLICANTS
CAPE PENINSULA UNIVERSITY OF TECHNOLOGY	12
CENTRAL UNIVERSITY OF TECHNOLOGY	34
DURBAN UNIVERSITY OF TECHNOLOGY	680
MANGOSUTHU UNIVERSITY OF TECHNOLOGY	1059
NELSON MANDELA METROPOLITAN UNIVERSITY	986
NORTH-WEST UNIVERSITY	2370
RHODES UNIVERSITY	323
SEFAKO MAKGATHO HEALTH SCIENC UNIVERSITY	57
SOL PLAATJE UNIVERSITY	35
TSHWANE UNIVERSITY OF TECHNOLOGY	5454
UNIVERSITY OF CAPE TOWN	1192
UNIVERSITY OF FORT HARE	1400
UNIVERSITY OF FREE STATE	352
UNIVERSITY OF JOHANNESBURG	874
UNIVERSITY OF KWAZULU NATAL	159
UNIVERSITY OF LIMPOPO	536
UNIVERSITY OF MPUMALANGA	7
UNIVERSITY OF PRETORIA	1208
UNIVERSITY OF SOUTH AFRICA	3299
UNIVERSITY OF STELLENBOSCH	74
UNIVERSITY OF THE WESTERN CAPE	1808
UNIVERSITY OF THE WITWATERSRAND	630
UNIVERSITY OF VENDA	15
UNIVERSITY OF ZULULAND	230
VAAL UNIVERSITY OF TECHNOLOGY	1643
WALTER SISULU UNIVERSITY	3702
<b>TOTAL</b>	<b>28139</b>

# 7 2017 CLOSE OUT – AWAITING FUNDING

## 7.1 AWAITING AVAILABILITY OF FUNDS

Table 7: Awaiting Funding by Institution

INSTITUTION	AWAITING AVAILABILITY OF FUNDS	AVERAGE COST OF STUDY	TOTAL COST OF FUNDING
CAPE PENINSULA UNIVERSITY OF TECHNOLOGY	0	39,600	-
CENTRAL UNIVERSITY OF TECHNOLOGY	0	57,848	-
DURBAN UNIVERSITY OF TECHNOLOGY	9	33,115	298,035
MANGOSUTHU UNIVERSITY OF TECHNOLOGY	270	35,782	9,661,234
NELSON MANDELA METROPOLITAN UNIVERSITY	147	41,302	6,071,450
NORTH-WEST UNIVERSITY	141	55,860	7,876,281
RHODES UNIVERSITY	0	74,087	-
SEFAKO MAKGATHO HEALTH SCIENC UNIVERSITY	38	58,994	2,241,781
SOL PLAATJE UNIVERSITY	4	68,856	275,423
TSHWANE UNIVERSITY OF TECHNOLOGY	382	32,865	12,554,268
UNIVERSITY OF CAPE TOWN	73	63,706	4,650,504
UNIVERSITY OF FORT HARE	305	63,994	19,518,290
UNIVERSITY OF FREE STATE	238	61,203	14,566,211
UNIVERSITY OF JOHANNESBURG	685	55,395	37,945,791
UNIVERSITY OF KWAZULU NATAL	1277	54,633	69,765,744
UNIVERSITY OF LIMPOPO	127	53,549	6,800,752
UNIVERSITY OF MPUMALANGA	21	71,552	1,502,588
UNIVERSITY OF PRETORIA	0	70,849	-
UNIVERSITY OF SOUTH AFRICA	2456	11,467	28,164,178
UNIVERSITY OF STELLENBOSCH	33	73,888	2,438,296
UNIVERSITY OF THE WESTERN CAPE	0	45,357	-
UNIVERSITY OF THE WITWATERSRAND	203	76,000	15,428,000
UNIVERSITY OF VENDA	233	33,410	7,784,562
UNIVERSITY OF ZULULAND	16	39,344	629,504
VAAL UNIVERSITY OF TECHNOLOGY	0	39,642	-
WALTER SISULU UNIVERSITY	403	42,206	17,009,171
<b>TOTAL</b>	<b>7061</b>		<b>265,182,063</b>

- The table shows students that qualified for funding, are registered at university, but could not be funded due to unavailability of funds;
- A total of 7K applications are awaiting to be funded.
- All these students will be funded as Cancellations are completed;
- Target to complete: **24<sup>th</sup> November 2017;**

## 8.1 Q1-Q3 &amp; SASSA APPLICANTS REGISTERED AT UNIVERSITY

INSTITUTION NAME	Count of Students	AVERAGE COST PER STUDY	ESTIMATED TOTAL COST
Cape Peninsula University of Technology	5080	39,600	201,169,321
Central University of Technology		57,848	0
Durban University of Technology	1381	33,115	45,731,774
Mangosuthu University of Technology	150	35,782	5,367,353
Nelson Mandela University	145	41,302	5,988,845
North-West University		55,860	0
Rhodes University	343	74,087	25,411,789
Sefako Makgatho University		58,994	0
Sol Plaatje University	65	68,856	4,475,626
Tshwane University of Technology	330	32,865	10,845,310
University of Cape Town	20	63,706	1,274,111
University of Fort Hare	2150	63,994	137,587,946
University of Free State		61,203	0
University of Johannesburg	1707	55,395	94,559,803
University of KwaZulu-Natal	2072	54,633	113,198,608
University of Limpopo	3552	53,549	190,206,861
University of Mpumalanga	129	71,552	9,230,184
University of Pretoria	84	70,849	5,951,312
University of South Africa	487	11,467	5,584,672
University of Stellenbosch		73,888	0
University of the Western Cape	255	45,357	11,565,914
University of the Witwatersrand	1838	76,690	140,955,558
University of Venda		33,410	0
University of Zululand	1487	39,344	58,504,565
Vaal University of Technology	438	39,642	17,363,069
Walter Sisulu University	177	42,206	7,470,529
<b>TOTAL</b>	<b>21997</b>	<b>52,123</b>	<b>1,092,443,149</b>

**Objective:** In 2017, the Minister of Higher Education announced that all Q1,2,3 & SASSA students registered at an institution, would be funded by NSFAS. Some of these students followed the NSFAS applications process while the balance did not complete any documentation. The aim of this project is to ensure NSFAS funds these students.

Action	Steps	EDD
Missing data	Follow up with institutions to get information.	30/11/17
Process 1,914 already on system	Work through the files and identify action plan to process and place in final status.	05/12/17
Upload 8,296 records into system	Information to be presented at the Credit Committee	17/11/17
Appoint team	<ul style="list-style-type: none"> <li>Interviews in progress with L&amp;B intake</li> </ul>	15/11/17 01/12/17

Funding will be completed end of November , using registration information- no application required.

# 9

## Way Forward

### 8.1 Closing Off (Unsigned LAFSOP 2018 )

Late Funded Students

**( Q1-Q3, Appeals, and unfunded due to Financial unavailability)**

- 105 NSFAS agents( *Currently deployed at NYDA office*) planned for deployment at Universities during registrations beginning of the year
- Work with FAO to help students to sign LAFSOP



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